

TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

January 31, 2024

Present

Ryan Alruwaily
Janelle Biggs
Brett Brown
John Conner
Robert Cundiff
Brian Golish
Scott Hannah
Matt Harmless
Sam Harmless
Dane Hinds
Timothy Hubbard
Annette Hummel
Bradley Kile
Gail Lewis
Padraic Lowery
Mark Lyman
Christine Martin
Tamara Medina
Marlee Miller
Mandy Mourer
Christina Orr
Michael Orr
Karen Petersen
Jarren Saucedo
Caleb Seripinas
Christine Sloger-Lowery
Cynthia Stanford
Cheryl Swafford
Justin Thorlton
Michelle Troxel
Todd Turner
Andrea VanLeer
Kristi Wagle
Melissa Willer

Building Concerns / Needs

Andrea VanLeer commented that DHS seems to have an issue with the staple feature when trying to send a print job through Google docs to the printer. They cannot set the document up to be stapled. They have also had some problems receiving toners with the auto-send option. The red toner went out in rm 314, and the wrong toner was sent, therefore the printer has been out of commission for 3 days.

Brian Golish spoke with a teacher interested in sending a text to a parent not listening to phone messages. The teacher would like to send a positive message about their student but did not know how to do so. Annette commented that we have investigated Google voice for this in the past, but it proved to be very expensive. Skyward has a text option but it is very limited in how many words it allows, plus it is difficult to set up the message. She has been recommending the Remind app to everyone that asks her about this. Teachers are using the free version now. The company sends Annette a yearly message about teachers' usage, so she knows quite a few staff are using it. Andrea commented that parents shouldn't have to sign up for more communication apps because they are less likely to do it. She asked if teachers could just access the parent's phone # in Skyward Q and send a text? Annette stated that we seem to run into an issue finding the best process that will work district wide that all schools can follow, but that we would continue to review this to come up with the best option. Tim Hubbard commented that he tried to use Class DoJo but there seems to be a lot of confusion for parents when using this. He agreed that there must be a good option for all teachers when using a phone text option. Gail Lewis asked if Google Voice would be a good option and Christy Orr responded by saying that staff would need to remember to go through the parent company with Google because it is approved. If they don't go through the parent company, their information will be subject to FOIA requests.

Andrea VanLeer also reported that DHS had some issues with Skyward changing grades but that has been resolved. She also reported Panda Kagels was having trouble with transcripts, but Annette commented that she is working with Panda to resolve the issue.

Gail Lewis asked if attendance could be imported into TeacherEase from Skyward for report cards. Annette commented that this has been in discussion for quite some time. Christy Orr was working on this but then the decision was made to move to Q so the task was postponed. Gail stated that since attendance is considered a part of The School Report Card, we need to include it on our report cards.

Bob Cundiff mentioned that an email is still not being auto generated and sent when a document is 'shared'. Mike Orr commented that this issue was turned over to Google engineers and they still have not found the cause. Bob added that, surprisingly, the notification shows up on his personal phone, but not his work email.

IAR Infrastructure Trial

We will have an IAR Infrastructure Trial on Friday, February 2nd at 10am (This was postponed to 2/9/24 due to technical issues Pearson was having). Please make sure your building staff is aware of this. Christy has everyone set up. The test will only take about 10 minutes and it is being done to make sure the internet handles the load. We are considering the same kind of test for SAT as well.

Summer Refresh

The IT Department is working on summer refresh for district devices. Mr. Hart asked us to consider a larger, 14” student device, possibly only grade 7-12.

Miscellaneous

We believe the wireless issues we were having are now resolved. Especially the major wireless issues we were experiencing.

Meeting adjourned at 7:27am
Next virtual meeting 2/28/2024