

TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

November 15, 2023

Present

Ryan Alruwaily
Brett Brown
Cheryl Brumett
MaryEllen Bunton
John Conner
Robert Cundiff
Nathaniel Gleason
Brian Golish
Scott Hannah
Matt Harmless
Sam Harmless
Dane Hinds
Timothy Hubbard
Annette Hummel
Bradley Kile
Ken Koerber
Gail Lewis
Mark Lyman
Christine Martin
Tamara Medina
Marlee Miller
Mandy Mourer
William Niles
Christina Orr
Michael Orr
Karen Petersen
Alan Rivers
Jacob Roskovensky
Jarren Saucedo
Caleb Seripinas
Christine Sloger-Lowery
Cynthia Stanford
Cheryl Swafford
Justin Thorlton
Todd Turner
Andrea VanLeer
Kristi Wagle
Melissa Willer

Building Concerns / Needs

Andrea VanLeer, even though DHS staff appreciates the thought, the new backgrounds make it very difficult for teachers, especially, to see what is on the desktop. There needs to be a solid, dark background with the message in the lower right corner. Mike Orr explained that these new backgrounds are provided by District Administration, and IT only applies the background.

The Mark Denman Elementary CRP stated they are still having issues with Follett/Destiny, and long delays in new students showing in the system. Teachers are reporting issues with student emails & Teacher Ease.

Printers

Annette Hummel commented that we are still working to complete the printer project. Greg Wolfe, from Watts, will be training CRPs and office staff on the printer functions. We are open to suggestions for dates & times that would work best for this. Paul Hubbard, South View CRP, asked what the process is to order toner refills and other printer supplies. Annette responded the Watts printers have a built-in function that recognizes when ink & other supplies are at 50% and supplies are automatically ordered and sent to that building & printer. We are planning to have some supplies in the Warehouse for instances when a printer is out of something, and the automated renewal did not show up. This should significantly reduce the process of ordering & waiting for refills. Annette Hummel and Greg Wolfe went to the buildings and worked with the secretaries that were available, but they still want to arrange training for others that need or request it. Brian Golish is going to check with high school staff and work out a good training time for them. Gail Lewis commented that it might be good to have CRP's & Secretaries train together. We will work on setting up more training times.

Skyward Questions

High school staff said the Skyward password reset option seems to be taking about 15 minutes for students to get the email to help them change their password. As long as the email is correctly listed in Skyward, the reset password email should go out. We want to shift students, staff, and family, to the pw reset option but if the process takes too long, call the Building Tech or the Skyward Help Desk at 3081.

Andrea VanLeer commented that none of the Teacher Tiles in Skyward work. The tiles are there, they just don't work for them, so they have to go through the menu process. Cheryl Brumett is going to check with Skyward to help get this resolved. Andrea also commented that DHS teachers need to be able to see all assignments for every student. Teachers can see student grades, but if they are trying to help kids with assignments in other courses, they need to be able to view assignments. Cheryl commented that she made a change yesterday for teachers and activity coaches that should resolve this problem. Andrea checked this out under student access and confirmed that she was now able to see the assignments.

One other comment from Andrea is that DHS teachers can see student phone numbers and it seems that should be blocked. Cheryl tried to block that but if she does, it will also block the student email address. Andrea said when she goes to Student Profile/Student Details, that is where she is seeing student phone #'s. Cheryl will see what can be done to remove the student phone # from the Student Detail area for teachers.

There have been questions about whether Google Classroom & Skyward can talk to each other yet, and we now have this working.

Many staff have commented on the slow speed in Skyward. Skyward has tested our system and they have even tracked Cheryl's usage, but they have found no issues with the program. Their recommendation was to decrease the amount of information per window down to 20. If you have a lot of tiles or charts on your screen, that also decreases the speed, so remove tiles you no longer need. Andrea VanLeer commented that processing time slows down when teachers are saving grades and taking attendance. Skyward & ISCorp say that it should never take more than 1 or 2 seconds to record attendance & grades. The IT Department is checking our network to see if something else is causing the issue.

Paul Hubbard stated that South View staff reported some missing referrals that had been entered. He is checking into this more to confirm they were saved/submitted.

Andrea VanLeer, DHS, mentioned a concern about having to unplug a hub and plug it back in so it could find some devices. She asked if it could be a setting problem. Allen asked her to see what model # of chromebook (G6, G7, G8) they were having the issue with. He recommended they check to see what the average model is that is that's being used when this happens because it could be a firmware update issue.

COGAT Information

MaryEllen Bunton stated that COGAT testing for Gr 1-4 will start at the end of November and go into December. She asked CRPs to make sure everyone is aware of this and ready. Everyone in those grade levels need to be setup to test. If you are new, Psychologists can help provide information about why and how we give the COGAT.

Meeting adjourned at 7:40am
Next meeting 12/6/2023 IN PERSON