

TECHNOLOGY P.I.E. MEETING

[Problems, Issues, & Events]

February 28, 2024

Present

Ryan Alruwaily
Janelle Biggs
Brett Brown
Elizabeth Cosat
John Conner
Robert Cundiff
Nathaniel Gleason
Brian Golish
Scott Hannah
Matt Harmless
Dane Hinds
Timothy Hubbard
Annette Hummel
Bradley Kile
Gail Lewis
Padraic Lowery
Mark Lyman
Christine Martin
Tamara Medina
Marlee Miller
Mandy Mourer
William Niles
Christina Orr
Karen Petersen
Alan Rivers
Jarren Saucedo
Caleb Seripinas
Christine Sloger-Lowery
Cynthia Stanford
Cheryl Swafford
Justin Thorlton
Todd Turner
Andrea VanLeer
Kristi Wagle
Melissa Willer

Building Concerns / Needs

Andrea VanLeer stated many staff members reported they can no longer get the corporate directory on their phone to look staff up. Cheryl Swafford said for it seems to be hit or miss for staff at Liberty. Some days it works and some days it does not. The message 'host not found' displays when they cannot connect to it. Ryan Alruwaily said he would check Andrea's phone and try a factory reset to see if it takes care of the issue. Tamara Medina at Mark Denman Elementary said the same issue has been reported to her. If you have a phone that will not pull up the directory, put a work ticket in. We may have to do a manual factory reset on those phones.

Cheryl Swafford asked if the new 14" chromebooks we will be purchasing for grade 7-12 will fit in the charging carts we have. Annette commented that this is on her list of things to investigate. We know the chromebook cases we've been using are not big enough so we will have to get new cases.

Tim Hubbard stated there is very little information in Q in his student list to help him on the 5 Essentials survey. For example, he needed the student ID# but could not find it in Q. Annette commented that the structure and security of Q is different than the SMS version, and the security settings are something we are still working on. Annette advised Mr. Hubbard to email 'D118 Skyward help' to give them more information about what fields are needed.

Tim Hubbard also asked about a discipline referral report the high school set up for the behavioral team. South View would like to have access to that report. Annette commented that a lot of these reports are created by an individual school, entity, so the report is only available to that entity in Q. We need to consider whether other buildings will need the same information in the future.

Marlee Miller commented that South View Food Service staff has been asking for bar code print outs because students lose their ID for food service often. Annette commented that Food Service is using Titan software now, a completely different program, so we need to get Skyward Q setup to work with this. The ID badge program gets its information from Q's database, so that's where we must start. Marlee said she could make badges for the students, but the badge software adds a P in front of the food service bar code, and she does not know how to take it off. Ryan Alruwaily offered to look at this to see if he could find a way to remove the P for all students. DHS, North Ridge & South View are the only ones with bar code printers. We are working to find a solution for badge printers in elementary schools.

Andrea VanLeer commented that, for now, the printers seem to be working well at DHS. Tim Hubbard said South View seems to be doing well too, but they found that when a certain vent is covered up on a printer it causes problems. They sent out a building email to staff, alerting them to make sure they do not cover the vents up. Annette commented that printer codes are still in the works and buildings can expect them sometime in the near future.

Mark Lyman was in one of the buildings recently where he overheard a student conversation with a teacher about a missing chromebook charger. The teacher asked the student to go look in their locker for the charger first before getting a replacement. Mark thought that was the best first response and heard that the students often find their charger in their locker. Tim Hubbard said he heard that the kids figured out they can use them to charge their cell phone, so the students are taking them home for that purpose. Ryan Alruwaily said that we should warn students the chromebook charger is 45watts and it will burn their cell phone battery up because most cell phone chargers are only 5-15 watts.

Testing

Ryan Alruwaily is working with Betsy Porter at the high school to get some windows devices ready for testing. The blue book piece was not on the windows devices, so they are working to resolve this. If CRP's at DHS need more information on this, contact Ryan Alruwaily.

Andrea asked what the plan is to deal with students that don't have their device or chargers. Ryan stated that they have a plan in place to have extra devices & chargers and he will work with Mrs. Porter to get information about this to staff at DHS soon.

Summer Refresh

The IT Department is working on the summer refresh plan for district devices. Our District Administration wants to transition to a 14" student chromebooks so we plan to start that this summer, beginning with grade 7-12. We plan to transition Grade 3-6 to the 14" chromebook for the 2025/26 school year. Annette will take our 2024 Summer Refresh plan to BOE on March 20th.

In a previous meeting we talked about creating a letter to go home to parents for students that lose a device. Robin Fluno sent a letter to us that they use at South View. We were thinking this letter could be used by most buildings. Marlee Miller said if a South View help desk ticket gets put in for a lost chromebook, Mrs. Fluno makes a call home to parents first and it often time that resolve the issue. We have a letter we will continue to work on and fine tune.

Miscellaneous

Today is our half day Professional Development and everyone needs to attend a 'Stop the Bleed' session.

Gail Lewis said they have a Datamation chromebook cart and it will not work for 14" chromebooks, whenever we transition for elementary grade levels. We will have to investigate purchasing new charging carts and extra chromebook chargers as well.

Meeting adjourned at 7:40am
Next virtual meeting 4/3/2024